



SERVANT LEADERSHIP: 10 MAIN QUALITIES



Is your personal leadership style revealing a heart to serve?

1 **The ability to listen.**

Giving the opportunity for all team members to be heard and paying close attention to what is being said, (and what may potentially not be said).

2 **Being empathetic.**

Caring about the team on a personal level. Feeling happy and fulfilled in one's personal life contributes to success in the professional domain. Helping with personal issues when possible.

3 **Problem-solving.**

Fixing previous problems before moving onto new projects or challenges.

4 **Being aware.**

Self-awareness about yourself and your team. Being able to accept and grow from your weaknesses. Being aware of your team's strengths and weaknesses.

5 **Being persuasive.**

Servant leaders use persuasion and leading by example – rather than their authority – to encourage people to take action.

6 **The ability to conceptualize.**

Communicating the bigger picture and why the challenges are relevant for the team. Giving a meaningful context.

7 **Having foresight.**

Learning from past mistakes and successes, and using this knowledge to build on present activities.

8 **Being a steward.**

Understanding your responsibilities, protecting the trust and confidence, sharing the information with the team.

9 **Commitment to people's growth.**

Helping team members to develop professionally and become leaders themselves. Providing opportunities to grow and develop.

10 **Building community spirit.**

Encouraging collaboration and engagement. Valuing the opinions of each team member and encouraging them to speak up and actively contribute.

Do you recognize these qualities in yourself?

How can you develop the skills needed to be a servant leader?

Knowing your leadership style is extremely important and should be seen a journey.

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